Example SLO, Facilities Management					
SLO	Target/Desired Result	Actions to Meet Target	Evidence (What evidence will demonstrate that the SLO was met?)		
Achieve Financial Viability	Achieve pipeline goals of 10,000 kW, 3,500,000 kWh, 2,000,000 therms	Each Energy Advisor will "contact" 10 customers per week.	Report from SPECTRUM		
	Achieve savings goals of 1,000 kW, 3,500,000 kWh, 200,000 therms	Each Energy Advisor will complete 5 projects per month.	Report from SPECTRUM		
Example SLO, RTI					
Department Goal	Operate as a professional learning community and implement an internal continuous improvement approach/model that guides processes and procedures	In order to increase the accessibility of Center staff to schools through the use of GoTo products, I will further my knowledge in use, maintenance, and access of GoTo Meeting, GoTo Training and GoTo Webinar. I will participate in Citrix trainings on products, test the products, and create a document with tips and tricks staff can access. I will			

	participate in Center offered trainings that are done via GoTo products to understand staff needs. I will keep quarterly records of access and usage, with an increase in staff usage by 25% by the end of 2015.	
	In order for the West Region to provide more effective and efficient technical assistance to schools, we will become a more successful professional learning community by committing to and working through the stages of team development and data-based decision making to result in the increase of collaborative service delivery to schools for the 2014-2015 school year.	